



THE PARADISE CENTRE DIRECT DEBIT SCHEME

For regular users of The Paradise Centre, we recommend Direct Debit as the most convenient and cost effective way to pay. There are different options to suit gym, fitness class and racket sport players (see below for prices). This option is only available to members.

As a general rule, Direct Debit will save you money if you are using the centre twice a week or more.

Monthly direct debit payments	Off-peak	Peak	Please tick your chosen option
Classes only:	£25 ____	£29.50 ____	
Gym only:	£25 ____	£29.50 ____	
Rackets only	£25 ____	£29.50 ____	
Gym and classes:	£28.50 ____	£34 ____	
Classes and racket sports	£30 ____	£36 ____	
Gym and racket sports	£30 ____	£36 ____	
Gym, classes and racket sports:	£33 ____	£40 ____	
Couples gym only	£47 ____	£57 ____	
Couples classes only	£47 ____	£57 ____	
Couples gym and classes:	£50 ____	£62 ____	
Couples gym and racket sports:	£54 ____	£67 ____	
Couples classes and racket sports	£54 ____	£67 ____	
Couples gym, classes and rackets	£57 ____	£70 ____	

Name _____ Email address _____ Contact number _____
 Address _____

How to join the Direct Debit Scheme

- Complete the Direct Debit mandate and slip (below), and hand in to reception.
- You can then either pay session fees until the 1st of the following month, or you can make a cash or cheque pro-rata payment to cover the remainder of the month. Customers signing up for Direct Debit after the 20th of the month will also be required to pay cash, cheque or card for the following month.
- Future payments will be taken from your account on 5th of each month, or within 3 working days. This will cover the calendar month when the payment is taken, therefore the debit taken 5th October will cover usage from 1st – 31st October.
- Your annual membership subscription will be added to your October payment each year.
- At each visit you need to swipe your membership card and off you go, no need to join queues at reception!

If you wish to cancel your Direct Debit

- Notification is required in writing by the last day of the month preceding the month you wish to cancel (Form available from reception). For example, if you should wish to cancel your Direct Debit from December, we would need to receive your letter, cancellation form or email by 30th November. You should also notify your bank.
- We are able to put your Direct Debit on hold until you wish to re-start it. In this instance you should not contact your bank, as this will cause additional administration costs when you wish to re-start
- Once your Direct Debit has been cancelled you will still be able to use the facilities but will need to pay individual session fees from the 1st of the following month.

Please note: cancellations and changes can only be made in writing via letter, cancellation form from reception or email to directd.paradise@outlook.com

Reception use only: Membership amount paid £ _____ Direct debit start-up fee Paid £ _____

Total amount paid to the Paradise Centre today £ _____



Instruction to your Bank or Building Society to pay Direct Debits.



Originators Identification Number

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Please fill in the whole form and send it to: The Paradise Centre, Newnham Street, Ely, Cambs CB7 4PQ

1. Name of your Bank or Building Society branch

.....Bank or Building Society

Address

.....Postcode.....

2. Name(s) of account holder(s)

5. Paradise Centre reference number

3. Branch sort code

6. Instruction to your Bank or Building Society

Please pay The Paradise Centre Direct Debits from the account detailed on this Instruction subject to the safeguards assured by The Direct Debit Guarantee. I understand that this Instruction may remain with The Paradise Centre and if so, details will be passed electronically to my Bank/Building Society.

4. Bank or Building Society Account number (8 digits)

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of accounts.

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This guarantee should be detached and retained by the Payer

THE DIRECT DEBIT GUARANTEE

- This guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, The Paradise Centre will notify you at least 10 working days in advance of your account being debited or as otherwise agreed. If you request The Paradise Centre to collect a payment, confirmation of the amount and date will be given to you at the time of request.
- If an error is made in the payment of your Direct Debit, by The Paradise Centre or your Bank/Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when The Paradise Centre asks you to.
- You can cancel a Direct Debit at any time, by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.